

AS SEEN IN  
*Fortune, Entrepreneur, Bloomberg Businessweek*

PITTSBURGH BUSINESS LEADERS



# CARING CONNECTIONS

Award-winning employer creates exceptional culture for team and clients.

Beneath the floors and behind the walls of every modern structure is a complex web of cabling that enables the swift transfer of communication and information. While the wires (and wireless systems) that allow for paging a nurse in the hospital, hearing a speaker in a concert venue, or buzzing into a secured elementary school aren't often thought about, the team at Horizon Information Services designs, creates, and manages everything needed to keep clients critically connected.

Together, husband-and-wife duo Jack and Lori Miller have a great deal to take pride in. They built Horizon from a few local employees in 2001 to a workforce of more than 50 with projects around the country and overseas. Known for exceptional customer service and technical excellence, their full-service corporation provides consulting, sales, design, installation, and service in five vertical areas: audiovisual solutions, health care communications, professional sound technology, surveillance and security, and voice and data systems. While the Millers are proud of their highly trained team's exceptional work, they are most proud of their company culture.

"Fulfilled, happy employees mean we have great days at work together and, ultimately, we have fulfilled, happy clients," says co-founder and CEO Lori Miller. "Our door is always open. If there are any issues or problems, our employees know they can talk to us; we're here to listen. As a family-owned and run business, we believe in putting family first for ourselves and our employees—who are like our extended family."

As Horizon nears its 20th anniversary celebration in 2021, the Millers' collaborative approach is being seen and rewarded. In 2019, the company earned a coveted spot on the *Pittsburgh Post-Gazette's* Top Places to Work list.

"We had no idea we were even nominated for the leadership award; our employees did it all," says co-founder and company owner Jack Miller. "As an employer who cares, there is no better feeling than employing people who love coming to work every day. Our employees appreciate that we don't ask them to do anything we wouldn't do ourselves."

## CLIENT CULTURE

In addition to fostering a transparent company culture, the Millers establish lasting relationships with their clients. And with a partner list that includes giants in the technology field, Horizon's clients leave happy and keep coming back.

Case in point: The Watson Institute. "The Watson Institute's relationship with Horizon originated during the construction of one of our school buildings. That project began a long, collaborative relationship between our organizations that continues today," notes Ryan P. Young, a representative of The Watson Institute. "We have used and continue to trust Horizon with everything from building access controls, paging systems, and security cameras to network wiring. We truly value this partnership and look forward to working with Horizon on future projects across our campuses."

Curious about all Horizon can do? Visit [horizonis.com](http://horizonis.com) or call for more information.

Horizon Information Services works closely with clients to design and implement information and cabling solutions from start to finish.

- **AUDIOVISUAL SOLUTIONS**  
Horizon's team is certified to design, install, and program comprehensive systems for AV presentation and control.
- **HEALTH CARE COMMUNICATIONS**  
Horizon partners with industry leaders to provide innovative nurse call and wireless emergency call systems for hospitals and medical care facilities.
- **PROFESSIONAL SOUND TECHNOLOGY**  
Horizon's trained, experienced designers and installers customize system design and industry-leading product solutions for large venues and acoustical environments.
- **SURVEILLANCE & SECURITY**  
Horizon's team is trained and certified to install, program, and service access control systems, intrusion detection, and CCTV.
- **VOICE & DATA CABLING**  
Horizon's BICSI certified installers and technicians utilize the newest technologies to install, terminate, and test voice, data, and fiber optic cabling.